
SYSTEM AND METHOD FOR DYNAMICALLY ROUTING AN OBJECT THROUGH AN ORGANIZATION'S WORKFLOW SYSTEM

5

Abstract of the Invention

A system and associated method dynamically route an object through an organization's workflow system by using, for example, the Systems Applications and Products (SAP) workflow technology so that whenever changes are made to an organization, they are automatically reflected in the workflow. The workflow routes do not need to be updated every time a change is made to either an organization database or a customer database, increasing the efficiency of the organization's productivity by implementing a single routing structure for all processes, across all applications, throughout the organization, worldwide. The ability to have an open, flexible routing method that reaches a low level of granularity within an organization improves productivity by sending the work items to specific recipients, and further improves the system and network performance by selectively sending only work items to these specific recipients as opposed to large groups of people.